

## **BRAINERD HELICOPTERS SERVICE, INC., (BHSI)**

### **TERMS & CONDITIONS OF USE**

BHSI air tour ticket holders agree to the following terms and conditions:

#### **Change or Cancellation by Customer:**

Pre-paid reservations may be changed or cancelled by ticket holder up to 48 hours prior to the scheduled flight without penalty. Cancellations within 48 hours of schedule flight time or no-shows are subject to a 100% cancellation fee.

#### **Flight Schedule and Duration**

BHSI management reserves the right to modify departure time or cancel any scheduled flight in the interest of safety. Paid ticket holders may reschedule or request a refund. BHSI refund extends only to the cost of the tour ticket itself and is not liable for any other cost incurred by the ticket holder in the event of reschedule or cancellation.

Stated air tour flight duration is a demonstrated average but will vary.

#### **Passenger Requirements:**

Adult passengers must be able to physically enter/exit the aircraft without assistance. Children under the age of (16) must be accompanied by an adult. FAA regulations require all passengers occupying a seat wear seatbelts. Children under the age of (2) may sit on adult passenger lap.

All passengers must disclose body weight at time of check-in.

Intoxicated passengers will not be permitted to board aircraft.

Oversized bags are not permitted onboard.

Photo ID required for all paid passengers.

Check-in time is 30 minutes prior to scheduled departure.